This is a spam email, an unsolicited and unwanted email from an unknown sender.

**Hint:** Does this offer seem too good to be true? Perhaps you need to know more?

**Best actions:** Delete, Check the filter is working, Report

Find out more in videos and FAQ: SCAMS
This is a spam email, an unsolicited and unwanted email from an unknown sender.

**Hint:** Better to be safe than sorry, especially if you don’t know the sender.

**Best actions:** Delete, Check the filter is working

**Find out more in videos and FAQ:** SCAMS
This is a spam email that's a pyramid or chain letter.

**Hint:** Do you really think this is something that your friends will want to see?

**Best actions:** Delete, Check the filter is working

**Find out more in videos and FAQ:** SCAMS

This is a spam email that's attempting to persuade you to click the attachment.

**Hint:** Do you know about phishing emails? Best you find out more, before you get scammed.

**Best actions:** Delete, Check the filter is working

**Find out more in videos and FAQ:** SCAMS
This is an invitation to join a group on a social networking site, but not all groups are desirable.

**Hint:** Some people use the internet to do bad things. Ask yourself, what is this group about?

**Best actions:** Ignore, Report

**Find out more in videos and FAQ:** TRUTH
This is a friend request, presumably from a ‘stranger’... you have 0 friends in common.

**Hint:** Some people go online looking for trouble. What sort of friends are you looking for?

**Best actions:** Ignore, Report

Find out more in videos and FAQ: TRUTH

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This is an exchange (chat) on an instant messaging application, where Rocko99 is hassling KatGirl for personal information.

**Hint:** If you don’t know a person in the offline world, it’s best to keep internet friends online.

**Best actions:** Ignore, Close Window, Block, Report

Find out more in videos and FAQ: PRIVACY
This is an exchange (chat) on an instant messaging application, where Hell-Raiser is persuading MingMong to reveal personal information.

**Hint:** Usernames and passwords are personal information. Think about who you share them with!

**Best actions:** Ignore, Close Window, Block, Report

**Find out more in videos and FAQ:** PRIVACY

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The screen is covered with popups. The computer would probably be running slowly too.

**Hint:** If you’re having a problem with popups, you need to take action quickly!

**Best actions:** Close Window (safely), Run Anti-Malware, Run Virus Scanner, Check Firewall, Change Password, Check for Security Updates

**Find out more in videos and FAQ:** MALWARE
On ‘Other Life’ (aka Second Life), a nightclub asks you to re-enter your password. This is more likely to be a ‘phishing’ exercise.

**Hint:** Wonder why they’re asking you for personal information? You need to protect your info.

**Best actions:** Ignore, Change Password, Report

**Find out more in videos and FAQ:** SCAMS
This may look legitimate, but a bank would never ask you to provide personal information in an email. This is a hoax.

Hint: Would a bank really ask you for personal information in this way? Think about it!

Best actions: Ignore, Report, Check Filter is Working

Find out more in videos and FAQ: SCAMS
If you use a wireless network, you need to change the factory settings to restrict access and enable the security.

**Hint:** Do you know about restricting access to your wireless network? Or do you plan to share?

**Best actions:** Change Password, Check Settings

**Find out more in videos and FAQ:** PRIVACY

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This may look legitimate, but PayPal would never send you an email like this, asking you to click a link to confirm personal information. This is a hoax.

**Hint:** Do you know about phishing? Find out, before you get scammed!

**Best actions:** Ignore, Report, Check Filter is Working

**Find out more in videos and FAQ:** SCAMS
This is a spyware alert, but it could be a hoax.

**Hint:** Some scams prey on your fear of getting scammed. Don’t get caught out!

**Best actions:** Run Anti-Malware, Check Firewall, Change Password, Check for Security Updates, Run Virus Scanner

**Find out more in videos and FAQ:** MALWARE

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This is a spyware alert, but it could be a hoax.

**Hint:** It might look official and technical, but can you be sure this alert is for real?

**Best actions:** Run Anti-Malware, Check Firewall, Change Password, Check for Security Updates, Run Virus Scanner

**Find out more in videos and FAQ:** MALWARE
This is a spyware alert, but it could be a hoax.

**Hint:** Bad spelling can be a clue that something is a bit dodgy.

**Best actions:** Run Anti-Malware, Check Firewall, Change Password, Check for Security Updates, Run Virus Scanner

**Find out more in videos and FAQ:** TRUTH

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This is a spyware alert, but it could be a hoax.

**Hint:** Do you check that alerts are generated by your security software? Think about it!

**Best actions:** Run Anti-Malware, Check Firewall, Change Password, Check for Security Updates, Run Virus Scanner

**Find out more in videos and FAQ:** MALWARE
Here your mum needs your help to secure your home computer.

**Hint:** Seems like you’ve been hacked! You’ll need to rebuild your security.

**Best actions:** Run Anti-Malware, Check Firewall, Change Password, Check for Security Updates

**Find out more in videos and FAQ:** MALWARE
Here your friend is giving you some school work for a shared project on a USB (flash drive or memory stick).

**Hint:** If you are downloading there’s one simple precaution you must take to keep things secure.

**Best actions:** Run Virus Scanner

**Find out more in videos and FAQ:** MALWARE

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Here your friend has sent you a text message asking you to burn a copy of a new release movie, which is most likely a copyrighted work.

**Hint:** You need to think, do I have the right to make copies of this movie?

**Best actions:** Ignore

**Find out more in videos and FAQ:** OWNERSHIP
Here your friend has sent you a photo of Hannah and Tom kissing, and a message telling you to forward the photo on.

**Hint:** Think! It might seem funny now, but how would you feel if this happened to you?

**Best actions:** Ignore, Report (ie to Hannah and Tom)

Find out more in videos and FAQ: PRIVACY

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This is a free-stuff popup, and most likely a scam.

**Hint:** Too good to be true? Careful you don’t get sucked in by a scam!

**Best actions:** Close Window (safely), Run Anti-Malware, Check Settings, Check Firewall, Change Password, Check for Security Updates

Find out more in videos and FAQ: MALWARE
This is an alert about a new strain of computer virus, but it could be a hoax.

**Hint:** If an alert hasn’t been generated by your security software, where did it come from?

**Best actions:** Run Virus Scanner, Check for Security Updates

**Find out more in videos and FAQ:** MALWARE
This is a file-sharing site where you can download 'free' music files, but the files could be pirated music, or infected with malware, or be other than music (eg. pornography).

**Hint:** Is this safe? Is this legal? Or will you be getting more than you want?

**Best actions:** Check Small Print, Run Virus Scanner

**Find out more in videos and FAQ:** SHARING
Here you are buying music from an iTunes music store.

**Hint:** You are being asked for personal information. Is it OK to provide this here?

**Best actions:** Check for Symbols, Check Small Print

Find out more in videos and FAQ: TRANSACTING

This is a spam email, an unsolicited and unwanted email from an unknown sender.

**Hint:** If you reply to this email, you will confirm that your email address is for real.

**Best actions:** Delete, Check the filter is working, Report

Find out more in videos and FAQ: SCAMS
These are feedback ratings on an online purchasing website. They can be a good way to find out if a site is reliable.

**Hint:** Customer or user feedback can tell you a lot about a website.

**Best actions:** Check for Symbols, Check Small Print

Find out more in videos and FAQ: TRANSACTING
This alert is a security warning, to tell you that this site will need to install extra software on your computer.

**Hint:** Sometimes a site will ask you to install extra software. How can you be sure that it’s safe to do so?

**Best actions:** Close Window

**Find out more in videos and FAQ:** MALWARE

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This is a digital certificate, and it has expired, which means the webpage is not secured. Although the site looks legitimate, it is not safe for your personal information.

**Hint:** A digital certificate needs to be valid and up to date for the security to be good.

**Best actions:** Close Window

**Find out more in videos and FAQ:** TRANSACTING
Here is an exchange on a social networking site, similar to Formspring, where people can ask questions anonymously.  

**Hint:** When you post online it's there forever. Would you be happy for your future employers to see this? 

**Best actions:** Ignore, Delete, Block, Report  

**Find out more in videos and FAQ:** POSTING
Here is an exchange on a social networking site, similar to Formspring, where people can ask questions anonymously.

**Hint:** When you post online it’s there forever. Would you be happy for others to know you are part of the bullying?

**Best actions:** Ignore, Delete, Block, Report

**Find out more in videos and FAQ:** POSTING

Here you are using your webcam, and you have received a request from a stranger.

**Hint:** Do you really want to give this person access on webcam if you don’t know them in the offline world?

**Best actions:** Ignore, Block

**Find out more in videos and FAQ:** PRIVACY
Here is an exchange on a social networking site, similar to Facebook, where people are posting nasty comments.

**Hint:** What would you do if your classmates were posting these sorts of comments about your friends?

**Best actions:** Ignore, Block, Report

*Find out more in videos and FAQ: TRUTH*

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Here you are adjusting the settings to use your webcam in conjunction with your chat (instant messenger) program.

**Hint:** Do you really want to give permission for everyone in a chat room or on messenger to view you?

**Best actions:** Check Small Print, Check Settings

*Find out more in videos and FAQ: PRIVACY*
Here is Brianna's profile on a social networking site, similar to Facebook, and she has posted a horrible update about herself. It can be assumed that her profile has been hacked and someone else is posting gross comments in her name.

**Hint:** If someone hacks your Facebook (or any of your networking or chat profiles) they can do very wrong things in your name.

**Best actions:** Report, Delete, Change Password

**Find out more in videos and FAQ:** PRIVACY

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This is a request for sexting from your boyfriend or girlfriend.

**Hint:** Think about what could happen to your sexy pics. They could be shared.

**Best actions:** Ignore, Delete

**Find out more in videos and FAQ:** PRIVACY
This is a request on a social networking site (similar to Facebook) that requires you to re-enter your login details. But app requests like this are a scam.

**Hint:** Your username and password are personal information. Is it really safe to give them here?

**Best actions:** Ignore, Delete, Report

**Find out more in videos and FAQ:** SCAMS

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Here is a nasty post on a micro-blog site, (similar to Twitter), and the author is asking you to RT, ie retweet or pass it on.

**Hint:** How would you feel if your friends were sending round these sorts of tweets about you?

**Best actions:** Ignore, Delete, Report

**Find out more in videos and FAQ:** POSTING
This is an invitation on a social networking site (similar to Facebook) that requires you to click a link to retrieve a reward. But requests like this are a scam.

**Hint:** Your username and password are personal information. Is it really safe to give them here?

**Best actions:** Ignore, Delete, Report

**Find out more in videos and FAQ:** SCAMS